


New Mexico Veterans Integration Centers
Monthly Open Board Meeting September 22, 2021

Minutes

- I. **Call to Order.** Chair Andrews called the meeting to order at 4:36 p.m. The meeting was held by telephone conference, due to Covid 19 precautions.
- II. **Roll Call.** Present by telephone were Chair Andrews, Vice Chair Becker, Directors Wolf, O'Leary, Parker, and Armstrong. Directors Lovato and Peterson were absent. A quorum was present. Board Secretary Price and CEO Ehrig attended by telephone.
- III. **Adoption of Agenda.** The Directors approved the Agenda as presented (*motion Wolf, second Becker, unanimous*).
- IV. **Approval of 8/18/21 Board Minutes.** The Board approved the draft minutes from the 8/18/21 Board meeting (*motion Armstrong, second Parker, unanimous*).
- V. **CABQ Shuttle Program.** CEO Ehrig presented reports on CABQ shuttle operations in August (see slides attached to Agenda).
- VI. **Public Comment Period.** No members of the public attended the conference call.
- VII. **Other Business.** None.
- VIII. **Adjournment.** The meeting adjourned at 4:43 p.m.

Minutes completed by Charles P. Price III, Secretary.

Approved and adopted this 20th day of October, 2021.


Henry L. Andrews, Jr., Chairperson
GERARD BECKER


Charles P. Price III, Secretary

VETERANS INTEGRATION CENTERS BOARD OF DIRECTORS

MEETING IS REMOTE ACCESS ONLY

Dial-in numbers: (571) 317-3122 (access code 236-168-365)

FOR VIDEO: <https://global.gotomeeting.com/join/236168365>

Open Meeting Agenda – 4:30 p.m., September 22, 2021 (as of 9/19/2021)

- I. Call to Order (ANDREWS)
- II. Roll Call (ANDREWS)
- III. Adoption of agenda (ANDREWS)
- IV. Approval of minutes from 8/18/2021 meeting (ANDREWS) (**proposed minutes attached**)
- V. Report on and discussion of CABQ shuttle program (EHRIG) (**presentation attached**)
- VI. Public comment period (ANDREWS)
- VII. Other business (ALL)
- VIII. Adjournment (ANDREWS)

Directors:

- Wolf
 - Peterson
 - Parker
 - O’Leary
 - Lovato
 - Becker
 - Armstrong
 - Andrews
- Secretary:** Price
CEO: Ehrig

New Mexico Veterans Integration Centers
Monthly Open Board Meeting August 18, 2021

Minutes


- I. **Call to Order.** Chair Andrews called the meeting to order at 4:34 p.m. The meeting was held by telephone conference, due to Covid 19 precautions.
- II. **Roll Call.** Present by telephone were Chair Andrews, Directors Wolf, Lovato, O'Leary, Becker and Armstrong. Directors Parker and Peterson were absent. A quorum was present. Board Secretary Price and CEO Ehrig attended by telephone.
- III. **Adoption of Agenda.** The Directors approved the Agenda as presented (*motion Wolf, second Becker, unanimous*).
- IV. **Approval of 7/21/21 Board Minutes.** The Board approved the draft minutes from the 7/21/21 Board meeting (*motion Armstrong, second Lovato, unanimous*).
- V. **CABQ Shuttle Program.** CEO Ehrig presented reports on CABQ shuttle operations in July (**see slides attached to Agenda**), noting that the reports track the CABQ new fiscal year (7/1/21 - 6/30/22).
- VI. **Public Comment Period.** No members of the public attended the conference call.
- VII. **Other Business.** None.
- VIII. **Adjournment.** The meeting adjourned at 4:41 p.m.

Minutes completed by Charles P. Price III, Secretary.

Approved and adopted this 22nd day of September, 2021.

Henry L. Andrews, Jr., Chairperson

Charles P. Price III, Secretary

The background of the slide is a stylized, slightly faded American flag with stars and stripes. The text is overlaid on this background.

Sep 2021 Community Shuttle Report

Significant Updates

1. Providers still on restricted services
2. New Perm. Supportive Housing opened by Heading Home

Sep 2021

Community Shuttle Report

| FY2022 | Community | Veteran | Male | Female | No Gender Indicated | Age of Rider (0-4) | Age of Rider (5-17) | Age of Rider (18-24) | Age of Rider (25-54) | Age of Rider (50+) | Age of Rider (DNC) | Ethnicity / Race (White) | Ethnicity / Race (Hispanic) | Ethnicity / Race (Black) | Ethnicity / Race (Am Indian) | Ethnicity / Race (Asian) | Ethnicity / Race (DNC) | Disabled | Referrals Provided | Bus Passes | Able to Obtain Services Because of Shuttle? |
|--------------|------------|----------|------------|-----------|---------------------|--------------------|---------------------|----------------------|----------------------|--------------------|--------------------|--------------------------|-----------------------------|--------------------------|------------------------------|--------------------------|------------------------|----------|--------------------|------------|---|
| July | 171 | 3 | 158 | 16 | 0 | 0 | 0 | 1 | 85 | 87 | 1 | 41 | 41 | 40 | 49 | 3 | 0 | 1 | 174 | 2 | 174 |
| August | 199 | 3 | 151 | 52 | 0 | 1 | 0 | 3 | 111 | 88 | 0 | 81 | 53 | 36 | 28 | 5 | 0 | 8 | 203 | 6 | 203 |
| Total | 370 | 6 | 309 | 68 | 0 | 1 | 0 | 4 | 196 | 175 | 1 | 122 | 94 | 76 | 77 | 8 | 0 | 9 | 377 | 16 | 754 |

Sep 2021 Community Shuttle Report

| FY2022 | Good Shepherd | ATC | HCH | Noonday | Coronado Park | St Martins | Library | Social Security | VA | ISD | Storehouse | Steelbridge | UNMH Pharmacy | Other | |
|---------------|----------------------|------------|------------|----------------|----------------------|-------------------|----------------|------------------------|-----------|------------|-------------------|--------------------|----------------------|--------------|------|
| July | 15 | 17 | 16 | 24 | 48 | 56 | 9 | 3 | 0 | 0 | 0 | 1 | 0 | 0 | |
| August | 21 | 35 | 21 | 20 | 52 | 50 | 10 | 4 | 3 | 4 | 1 | 3 | 0 | 1 | MATS |
| | | | | | | | | | | | | | | | |
| Total | 36 | 52 | 37 | 44 | 100 | 106 | 19 | 7 | 3 | 4 | 1 | 4 | 0 | 1 | |

Sep 2021 Community Shuttle Report

| | Driver drives vehicle safely | Covid safe practices used | Polite / Courteous | Connected rider to resources | Provided info on resources |
|-----------------------|------------------------------|---------------------------|--------------------|------------------------------|----------------------------|
| Jul-21 | | | | | |
| Excellent | 16 | 16 | 15 | 17 | 14 |
| Good | 1 | 1 | 2 | | 3 |
| Poor | | | | | |
| Total Surveys: | 17 | 17 | 17 | 17 | 17 |
| | | | | | |
| Aug-21 | | | | | |
| Excellent | 11 | 9 | 12 | 6 | 6 |
| Good | 1 | 3 | | 6 | 6 |
| Poor | 0 | 0 | 0 | 0 | 0 |
| Total Surveys: | 12 | 12 | 12 | 12 | 12 |